

We are writing to you today with some important updates about DC MAP services as we prepare for the end of our contract on November 19. We will need to modify our care coordination services to best support existing patients/families and close out all consultation requests ahead of the transition date. Please note the changes below and contact [info@dcmmap.org](mailto:info@dcmmap.org) or 1-844-303-2627 if you have any questions/concerns.

- **DC MAP clinical phone consultation** (i.e., clinical questions you have for child psychiatrist / psychologist) **will continue to be available up until November 19th**. Face-to-face evaluations can be scheduled up until November 12th.
- **New care coordination referrals:** We can identify resources but ask that PCPs pass the referral list to families directly. If you have specific concerns about a family or questions about our changes to this process, please call the provider line to discuss, 1-844-303-2627 (Monday-Friday, 9am-5pm except on federal holidays). **Resource navigation will be offered until 5pm on November 12th.**
- **Recent referrals and open cases:** Care coordinators will make one more contact attempt to confirm families have the list of resources and to help triage any remaining questions. Moving forward, families will be encouraged to contact their PCP if they need additional support. In the coming weeks we will email PCPs about the family contact and appointment status, and re-share the resource list in case it is helpful to include in the patient's chart for future reference.

We have learned that the agency who will be taking over the Department of Behavioral Health contract is [Paving the Way Multi Service Institute](#). We will continue to provide you with updates as we learn more about their services and plans.

As always, please don't hesitate to reach out with questions/concerns or suggestions for how we can best support you during this transition period.

Your DC MAP Team

We are writing to provide updates about the DC Mental Health Access in Pediatrics (DC MAP) program. As you may know, since DC MAP launched in 2015, the program has been staffed collaboratively by mental health clinicians and care coordinators at Children's National Hospital (CNH) and MedStar Georgetown University Hospital (MGUH) and funded primarily by the D.C. Department of Behavioral Health (DBH).

After many successful years running this program, we have learned that DBH has awarded the DC MAP contract to a new vendor. The current contract our CNH/MGUH team has will end November 19. We share your disappointment that we will not be able to continue this partnership. We are thankful for your collaboration over the years and feel privileged to have worked with you and the families you serve. We are hopeful that we can build on the work we've done in this space over the last 6+ years.

We remain committed to partnering with the pediatric health care community to address the pressing mental health needs of children and families in Washington, D.C. We also are fully committed to ensuring a smooth transition during this time, as we know this is an essential support to you as you work to meet the mental health needs of the children you care for. We have questions about what this transition will mean for the program and services you and your patients/families have come to rely on. We will provide updates as soon as we have them.

If you have any immediate questions, please reach out to Melissa Long ([mflong@childrensnational.org](mailto:mflong@childrensnational.org)) or Leandra Godoy ([lgodoy@childrensnational.org](mailto:lgodoy@childrensnational.org)). We will be in touch soon with more information and resources.

Your DC MAP Team